

Frequently Asked Questions (FAQ)

Q: When do classes start?

A: **Stage 2 / Year 12** - All students studying one or more stage 2 subject will start face to face lessons from Monday 7 February.

As educators we look forward to welcoming your student from Monday 7 February to begin their Year 12 SACE learning program. However, if you choose to keep your student at home, or if they are required to isolate, a school based remote learning program will not be offered for Year 12 subjects. Students can access subject resources via Daymap and the Moodle.

Stage 1 / Year 11 - all students studying one or more Stage 1 subjects start online learning from Monday 7 February and face to face lessons commence from Monday 14 February.

VET Courses – all VET courses commence face to face from Monday 14 February.

Q: What happens if I test positive or am deemed a close contact and must isolate?

A: If you test positive to COVID-19 please email absence@msc.sa.edu.au and provide the following details:

1. Student first name
2. Student last name
3. Student mobile number
4. (If under 18) parent/caregiver mobile number is required
5. Date that Student's symptoms were first noticed
6. Date that Student's positive test was taken

Please note the College will ring to collect further details.

If you are a close contact at school, you will be contacted by the College with further information as per our Managing Covid Cases document on our website.

Q: When can I pick up my MSC photo ID card?

A: These can be picked up from the book room when you begin face to face lessons. Your current concession card for public transport is valid until 28 February 2022.

Q: How do I access ICT support?

A: There is a link on the MSC homepage with a range of documents available to assist. There is also a link where you can send an email request to the MSC help desk.

Q: How do I log into the ICT systems (Daymap, Moodle)

A: There are help videos on the MSC homepage and help sheets available at the welcome marquee.

Q: How do I log into my first online lesson?

A: Your login and password will be on your printed timetable. Log into Daymap and click on the subject to find information from your teacher on how to access your class. Teachers will utilise Daymap and any other negotiated online platforms to support the delivery of the teaching and learning program. To this end, teachers will provide lesson content, instruction and curriculum resources for students to access online. Teachers have worked hard to prepare a welcoming and positive start for students. You will be well supported. Students are expected to follow their timetables and attend online lessons punctually. Remember to set up a suitable space in your home and to check Daymap every morning. Ensure you are ready for each online lesson. Carefully read Daymap lesson notes and messages to make sure that you are aware of what is expected and any last minute changes. Don't forget to take a recess and lunch break.

Q: How do I make subject changes?

A: You can call student services on (08) 8366 2800 to make subject changes.

Q: How do I let the school know if I am absent?

A: There is a student absence link on the MSC homepage where you can send an email to the school or you can ring student services 8366 2800.

Q: How do I borrow text books and resources for my subject?

A: Your teacher will give you detailed information on this once classes start.

Q: Is there a cafeteria onsite?

A: Yes. DJ's Café is open from 7.30am Monday until Wednesday. DJ's caters for all food groups including vegan, gluten free, lactose free. On Thursday and Friday, the Certificate 3 Food Processing students will provide the catering as part of their subject.

Q: Are there student kitchen facilities available?

A: Yes. There is a kitchen for student use with usb charging points, kettles, toasters, microwave and fridge (will be cleaned out every Friday afternoon). Students are asked to keep kitchen area clean and tidy.

Q: Do I have to stay on campus when I don't have a scheduled lesson?

A: No. Students are able leave campus when they have unscheduled lessons. However, if students are leaving college before the end of their set daily lessons, they must sign out at Student Services. E.g. scheduled to be in lesson 2 which ends at 12:55pm but you need to leave before the end of the lesson; sign out at Student Services.

Q: How do I book an appointment with a wellbeing counsellor?

A: There is a link available on the MSC homepage or you can call student services on (08) 8366 2800.

Q: Does Marden Senior College have a Pastoral Care Worker?

A: Pastoral Care Worker Tim Wells is available Mondays, Tuesday, Wednesday and Thursdays in this office. Tim's role is to assist students to overcome any barriers to their learning or their time at Marden. Including things like accommodation, food, relationships. Tim provides free bread every Tuesday recess times at the Gazebo. You can access support from Tim via email twells@msc.sa.edu.au or phone (08) 8366 2800.

Q: How do I pay my school fees?

A: Students will be invoiced once classes start.

Q: Do I need to wear a mask onsite?

A: Everyone must wear a mask indoors. Masks are not required outside.

Q: Do I need to QR check-in at school?

A: Staff and visitors (including parents) are expected to use COVID Safe Check-In when entering school and preschool buildings. Children and students (including adult students) do not need to check in. Their attendance is recorded and can be easily made available to SA Health for contact tracing purposes.

Q: Where do I park my car for lessons?

A: The student car park is situated off of Lower Portrush Road next to the soccer stadium. There is also some short term car parks on Marden Road. Students are not permitted to park in the staff car parks.

Q: How do I discuss my learning needs and/or disabilities with my teachers?

A: MSC staff are able to make reasonable adjustments and accommodations for students' learning needs and disabilities. Many students advise the school of their learning needs during the enrolment process; this assists your teachers to personalise your learning. If you have learning needs that you did not disclose at enrolment, or would like to discuss your learning needs in more detail, please contact Haylee Farnden in Student Services.

Q: library

A: The library is called the Marden Education Centre. There is always a staff member on duty. They can assist with getting logged on a computer, borrowing a laptop, finding resources, using the printer, using wifi and help with an assignment. It is open Monday to Friday 8.30 – 3.45 including recess and lunch (and YES you can eat and drink in the library). It is open late on Wednesdays. The Research Project room is part of the library which is great for accessing resources. The Library is here to help you in your learning journey at MSC.