

Success and Wellbeing Services (SWS)

Extra Support for Students Facing Barriers

Success and Wellbeing Services (SWS) provides individualised support to students with barriers to training through a case management model.

SWS aims to increase completions of vocational education and training (VET) courses by students with complex support needs and assist students to transition to further study or employment.



Success and Wellbeing Services assists students by:

- helping to navigate the training system
- addressing life issues interfering with training
- assisting students to develop study skills
- obtaining supports available in the community
- supporting students with the transitions and new expectations of employment

Two key features of SWS are:

- the provision of a consistent support person who provides and/or coordinates the supports a student's needs
- a support person who will liaise, advocate, and build collaborative partnerships with the student's RTO and external agencies with the aim of ensuring students access the supports available both in VET and in the community.

SWS provided during training enables Registered Training Organisations (RTOs) to access supports over and above the Skills SA Student Support Standards. SWS is not intended to replace the student support provision by RTOs, but to enhance it.

Post Course Transition Support

Success and Wellbeing Services provides individualised support to students after the completion of their course for up to 12 weeks if required. This support aims to ensure a successful transition to either employment or further training.

The support will include the same individualised support offered by SWS during training but focuses on working with the employer and new worker or with the exiting student and their next training provider.

Resource: Skills SA, Toolkit-Success and Wellbeing Services - Information for RTOs

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